

Pega User Guide

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Pega User Guide

Pegasystems is the leader in cloud software for customer engagement and operational excellence. If you've driven a car, used a credit card, called a company for service, opened an account, flown on a plane, submitted a claim, or performed countless other everyday tasks, chances are you've interacted with Pega.

Pega Knowledge Management User Guide | Pega

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Pega Marketing 8.2 User Guide | Pega

Pega Knowledge User Guide 1-1 TITLE of INTERNAL DOCUMENT – Arial Bold 12 pt The Taxonomy editor which is available on the user portal Dashboard allows you to define a single or multiple category levels for the classification and grouping of content.

Pega Knowledge Management User Guide

Pega Field Service User Guide Pega Field Service re-envisions field service operations from a customer to a field worker. This single application unifies an industry-leading customer service dashboard with innovative scheduling capabilities, a powerful yet intuitive dispatcher console, and a rich mobile offering – all atop the Pega Platform that's designed for the ease of customization.

Pega Field Service User Guide | Pega

www.pega.com DOCUMENT:PegaMarketingUserGuide SOFTWAREVERSION:7.21 UPDATED:April2016. CONTENTS Preface xiii IntendedAudience xiv GuideOrganization xiv Chapter1:PegaMarketingOverview 1 Features 2 LoggingIn 3 PegaMarketingPortal 3 Header 4 NavigationPanel 6 HomePage 7 TransitioningfromNext-Best-ActionStudio 9

Pega Marketing User Guide

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Pega Customer Decision Hub 8.5 User Guide | Pega

PegaKM User Guide 1 This guide provides an introduction to the features and process flows implemented in Pega Knowledge Management (PegaKM). Intended Audience This guide is intended for content authors and business users. It also contains implementation and configuration information appropriate for project team members. Guide Organization

PegaKM User Guide - Pega Community

CONTENTS Preface xvii IntendedAudience xviii GuideOrganization xviii Chapter1:PegaMarketingOverview 1 Features 2 LoggingIn 2 PegaMarketingPortal 3 Header 4 ReportsMenu 4 ConfigurationMenu 5 NavigationPanel 6 RECENTpane 7 HomePage 8 CustomizingtheHomepage 8 TransitioningfromNext-Best-ActionStudio 9 Chapter2:MarketingDashboard 11

Pega Marketing User Guide

The documentation on how to use NBAD templates is a part of the Pega Marketing User Guide. There is a separate chapter there on the topic titled "Importing Next-Best-Action settings from a template". There is no separate user guide that is titled "NBA Designer Templates User Guide".

NBA Designer Templates User Guide - Pega

Discover what Pega can do for your business. Customer Engagement. Engage with empathy & adapt instantly. Customer Service. Triage volume, take out cost. Intelligent Automation. Build apps fast, automate anything.

Customer Engagement and Intelligent Automation Software | Pega

The Pega UI platform. Pega is a complete web-based front-end framework driven by HTML5, CSS3, and JavaScript with web components. Pega UI is data-driven and highly dynamic with options for stateless or stateful. Using design templates, Pega allows UX designers to define, add, and govern standards throughout the development process.

Pega Cosmos design system

Regards Stefano Pega User Guide About Pegasystems Pegasystems is the leader in cloud software for customer engagement and operational excellence. If you've driven a car, used a credit card, called a company for service, opened an account, flown on a plane, submitted a claim, or performed countless other everyday tasks, chances

Pega User Guide - RTI

Pega is the leader in cloud software for customer engagement and operational excellence. The world's most recognized and successful brands rely on Pega's AI-powered software to optimize every customer interaction on any channel while ensuring their brand promises are kept.

Search | Pega Academy

Looks like Pega's recommendation is to use NBA designer from 8.4 onwards and get away with Traditional Campaigns approach. Business would like to run 3 recurring schedules on any given day. And each run would target specific audience, offers and adaptive model. Offers data would be delivered to downstream systems in the form file(s).

NBA Designer - Pega Marketing 8.4 | Collaboration Center

The Technical Documentation Specialist is responsible for authoring supporting technical documentation that describes a Pega application. This content, in the form of online knowledgebase articles, user guides, and context-sensitive product Help, must address the needs of multiple audiences, including business users and technical implementers, enabling them to fully utilize the technology to solve their business problems.

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